

Insurance Product Information Document (IPID)

PRODUCT: Lease/Contract Hire Gap Insurance Rental Benefit



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This document summarises the key features of your insurance policy. It is not tailored to your individual needs and so may not provide all the information relevant to your cover requirements. It is not the full terms and conditions - they are detailed in your policy document and insurance schedule.

What is this type of Insurance?

If within the period of insurance an incident occurs within the stated territorial limits which results in a total loss under your motor insurance policy, this insurance will pay the contract hire or lease company the amount by which the early settlement balance exceeds the settlement under your motor insurance policy.



What is insured?

- ✓ Your motor settlement shortfall: If your vehicle is stolen or declared a total loss under your motor insurance policy, this insurance will pay the shortfall between the motor insurer's settlement and the contract hire settlement or lease settlement.
- ✓ We will also cover you for up to three monthly rental payments to a maximum of £2,500 (including VAT) as a contribution towards a replacement vehicle under a new contract hire or lease agreement subject to the provision of a new vehicle contract hire or lease agreement.
- ✓ Up to £250 towards your motor insurance excess.
- ✓ If during the first year of cover, the vehicle is involved in an incident causing it to be written off by your motor insurer and you get a replacement vehicle on a "New for Old", you will be issued with a new policy of the same duration as your existing cover.
- ✓ Vehicles up to 10 years old at the inception of the policy.
- ✓ Vehicles up to 5,000kg gross weight.
- ✓ We will cover up to £1,500 worth of dealer fitted manufacturer approved accessories provided they are detailed on the original vehicle supply invoice.
- ✓ Includes modifications to the vehicle for disability access and ease of use unless this is not included within your motor insurers settlement.



What is not insured?

- ✗ Ineligible vehicles: There are certain vehicles we can't cover such as taxis, couriers, commercial or emergency vehicles or vehicles having a maximum rental of over £2,000 plus VAT (including manufacturer approved accessories fitted by the dealer up to £1,500) which is subject to a contract hire or lease agreement. Please refer to the full terms and conditions.
- ✗ Any total loss if the vehicle is stolen by any person having access to the keys of the vehicle unless taken by force or violence.
- ✗ Any recoverable Value Added Tax (VAT) where you are VAT registered.
- ✗ The salvage value if you retain the vehicle.
- ✗ If your motor insurer offers you a replacement vehicle on a "New for Old" basis and you choose to decline this offer then we will settle your claim using market value.
- ✗ Any vehicle that has been modified in any way from the manufacturer's specification except for modifications for disability access and ease.
- ✗ Any vehicle used for racing, pace making, speed testing, reliability trials, rallying, or vehicles used for any other competitive event.
- ✗ Any total loss due to your negligence or as a result of an accident where the driver of the vehicle is under the influence of alcohol, drugs not prescribed by a registered medical practitioner, or drugs prescribed by a registered medical practitioner where a warning against driving has been given.



Are there restrictions on cover?

- ! Motor Insurance: You must have fully comprehensive motor insurance cover on your vehicle throughout the term of this product. Note: motor trade insurance policies of any type are excluded.
- ! Claims are payable up to the maximum stated in the policy schedule.
- ! You must have taken delivery of your vehicle no more than 90 days before the commencement of your policy.



Where am I covered?

- ✓ The policy is effective in United Kingdom, the Isle of Man and the Channel Islands and while the vehicle is used for up to 90 days per annum in member countries of the European Community and any other country for which an International Motor Insurance Green Card in respect of the vehicle is effective.



What are my obligations?

- You must take reasonable care to give us and your retailer complete and accurate answers to any questions we ask – whether you are taking out, or making changes to your policy.
- You must notify the claims administrator of any possible total loss as soon as reasonably possible but within a maximum of 90 days via the claims line on 01279 456 500.
- You may, at any time, transfer any remaining period of insurance on the policy due to a change of vehicle, on payment of an administration fee and subject to the replacement vehicle purchase price not exceeding the current price band of the original vehicle and meeting all other conditions and eligibility criteria in this policy. If you wish to transfer the policy to a replacement vehicle you must contact the administrator within 7 days of the replacement vehicle purchase.
- You must pay any premium when due otherwise cover will cease from the premium due date.
- You should notify us immediately of any changes to your vehicle via our Customer Service team on 0208 543 6006.
- You must gain acceptance from the claims administrator prior to accepting an offer of settlement figure from your motor insurance policy.



When and how do I pay?

- You can pay your premium in one payment by debit or credit card, there is no additional card fee.
- If you prefer to pay by monthly instalments, you will be required to pay a 20% deposit, followed by nine equal monthly payments, that are applied to the credit/debit card used to pay your deposit, and includes a small transaction fee. This is not a credit agreement, so is not subject to interest charges and we will not search the information a credit reference agency holds about you. You do not need to schedule your payments, as they will be automatically applied on the 1st of each month.



When does cover start and end?

- The start and end dates are shown on your policy schedule.



How do I cancel the contract?

You have the right to cancel the policy at any time.

If, after buying your policy you change your mind, and decide to cancel within the first 30 days (cooling off period), you will be entitled to a full refund of all premium paid, as long as you haven't made a claim.

If you wish to cancel after 30 days, you'll be entitled to a pro-rata refund calculated monthly on the remainder of your policy less an administration fee of £35, as long as you haven't made a claim

To cancel call 0208 543 6006 or email appgcover.co.uk.